John L. McClellan Memorial Veterans Hospital

4300 West 7th Street
Little Rock, AR 72205
501-257-1000
800-224-8387 toll free
www.littlerock.va.gov
We are also on facebook
facebook.com/VACentralArkansas

Scan to visit www.littlerock.va.gov/LR_Visitor_Guide.pdf
John L. McClellan Memorial Veterans Hospital
Veteran Information & Services

Chaplain & Pastoral Care
The Chapel is located on the Second Floor in room 2D-109. The Prayer Room, room 2D-103, is open for prayer and meditation 24 hours a day. Please contact one of the VA chaplains at 501-257-2151 for spiritual needs.

Disabled American Veterans (DAV) Van Network*
The volunteer DAV Van network is a FREE transportation service operated by our Voluntary Service. Take advantage of the free transportation to and from Central Arkansas VA facilities. For more information please contact Voluntary Services at 501-257-3288.

*To ride the van, Veterans should call their local respective County Veteran Service Officer (VSO) for a van appointment.

Emergency & Disaster Responses
During natural disasters and other emergencies, Veterans and their families may call 1-800-507-4571 (toll-free) for information and assistance about VA facilities. For local information, please visit our website www.littlerock.va.gov or dial 501-257-1000 for additional information.

Eligibility & Enrollment
All Veterans honorably discharged from military service are eligible to apply for VA health care. To enroll and find out more information, please visit the Eligibility Center located on the First Floor in room 1A-136/137 or call 1-877-222-8387 (toll-free). You can also learn about eligibility and health benefits on-line at www.va.gov/healthbenefits.

Lost & Found
For lost items, please contact Lost & Found at 501-257-5505. Hours of operation are Monday–Friday, 8:00 a.m.–4:00 p.m. For after-hours inquiries, call VA Police at 501-257-3939.

MyHealthVet
The MyHealthVet office is located in the Patient Education Resource Center (PERC). The program coordinator can be reached at 501-257-5621. More information about MyHealthVet can be found on-line at www.myhealth.va.gov.

Parking
Veteran/visitor parking is available on the West side of the hospital. Parking signs are located throughout the parking lot for eligible Handicap parking. Parking is prohibited in fire lanes or reserved areas as indicated by signs or curb coloring. For questions about parking, please call the VA Police at 501-257-3939.

Patient Education Resource Center (PERC)
The Patient Education Resource Center (PERC) is located near the South Entrance on the First Floor. There are reference books, videos, models and charts to answer common patient and consumer questions. Internet-access computers are also available. For more information about patient education, please call the Patient Education Resource Center (PERC) at 501-257-4504.

Patient Travel/Agent Cashier/EFT
Patient Travel and the Agent Cashier are located on the First Floor near the Main Entrance. Eligible Veterans should present a Veteran Identification Card to receive benefits. Sign-up for Electronic Funds Transfers/Direct Deposits (EFT) at the Agent Cashier window for reimbursement of beneficiary travel expenses.

Smoking Areas
Smoking is only permitted in designated smoking areas. The designated smoking areas around the hospital are found outside the Main and South Entrances; and outside the Southwest Employee Entrance.

Shuttle Information
Take advantage of the free transportation to and from Central Arkansas VA facilities for your appointments. Shuttle rides are available Monday–Friday outside the Main Entrance. For more information on shuttle schedule, visit our helpful information desks near the Main and South Entrances.

Veterans Canteen Service Operating Hours
Dining, snacks and the retail store are located on the First Floor. Vending areas are available throughout the hospital.

Patriot Cafe: Monday–Friday, 6:30 a.m.–3:30 p.m.
Saturday/Sunday: Closed

Patriot Store: Monday–Friday, 7:30 a.m.–4:30 p.m.
Saturday/Sunday: 9:00 a.m.–1:00 p.m.

Coffee Shop: Monday–Friday, 7:00 a.m.–5:00 p.m.
Saturday/Sunday: 7:00 a.m.–Noon

Visiting a Veteran
Family and friends are encouraged to visit anytime for emotional support during the course of a Veteran’s hospitalization. Visitors may be asked to interrupt or delay visitation for brief periods when medical evaluations or procedures are in progress.

Women Veterans Program
Our Staff is committed to meeting the unique needs of women Veterans by delivering the highest quality health care to each woman, while offering her the privacy, dignity, and sensitivity to gender-specific needs that she deserves. For more information, please contact our Women Veterans Program Manager at 501-257-5662.

About John L. McClellan Memorial Veterans Hospital

John L. McClellan (February 25, 1896 – November 28, 1977) was a Veteran of World War I and a true champion for the causes of Veterans of military service. Following basic training, he was commissioned a Lieutenant in the U.S. Army Aviation Section of the Signal Corp. Following honorable discharge, John McClellan was elected Prosecuting Attorney of the Seventh Judicial District and subsequently served two terms in the House of Representatives before being elected to the U.S. Senate in November, 1942. The Veterans of Arkansas were always strong supporters of John McClellan in his many political campaigns. He took pride in his record on behalf of Veterans, which included voting for every increase in military and retirement benefits passed into law. During his 35 years in the Senate, John L. McClellan introduced 1,150 Bills, 140 of which were signed into law. He achieved the highest Senate Committee position attained by an Arkansan, that of Chairman of the powerful Appropriations Committee. In December 1945, Senator McClellan announced the approval of a 500-bed hospital for Veterans to be built on Roosevelt Road in Little Rock, Arkansas. Throughout his term in office, he continually sought to improve health care and benefits for our nation’s Veterans. Among his last major achievements were his successful battles to secure appropriation and approval for this hospital, the John L. McClellan Veterans Administration Hospital.

About Central Arkansas Veterans Healthcare System (CAVHS)
The Central Arkansas Veterans Healthcare System (CAVHS) is a Department of Veterans Affairs (VA) healthcare provider. CAVHS is one of the largest and busiest VA medical centers in the country and was recognized nationally in 2010 with the Robert W. Carey Trophy Award – the highest honor a VA facility can receive for quality achievement and service excellence. Its two hospitals, John L. McClellan Memorial Veterans Hospital in Little Rock and Eugene J. Towbin Healthcare Center in North Little Rock, use advanced technology to provide a broad spectrum of inpatient and outpatient healthcare services, ranging from disease prevention and primary care to complex surgical procedures and extended rehabilitative care. Comprehensive healthcare is provided through primary, tertiary, and long-term care in areas of medicine, surgery, mental health, physical medicine and rehabilitation, neurology, dentistry, ophthalmology, geriatrics and extended care, and women’s health. CAVHS has 280 operating hospital beds on both campuses as well as a 119-bed Domiciliary Residential Rehabilitation Treatment Unit that provides long-term rehabilitative care and a 152-bed Community Living Center (formally Nursing Home Care Unit) on its North Little Rock campus. CAVHS reaches out to Veterans across central Arkansas through its eight Community-Based Outpatient Clinics (CBOCs) in Conway, Hot Springs, El Dorado, Mountain Home, Mena, Pine Bluff, Russellville and Searcy, Arkansas. A Veterans Day Treatment Center is operated in downtown Little Rock, a Home Health Care Service Center is based in Hot Springs and a Vet Center is located in North Little Rock. CAVHS serves as a teaching facility for more than 1,500 students and residents enrolled in more than 65 educational programs; its principal affiliate is the University of Arkansas for Medical Sciences. CAVHS is accredited by many independent organizations to include: the Joint Commission for Accreditation of Healthcare Organizations, the American Heart Association, the Commission on Cancer, and the American College of Radiology Committee on Mammography.
Driving Directions to John L. McClellan Memorial Veterans Hospital

From I-30/I-630 Interchange: Travel west on I-630. Take Exit 3B toward Cedar Street and stay to the right. Continue on West 7th Street. The Veterans/visitor parking entrance is on the west side of the hospital.

From I-430/I-630 Interchange: Travel east on I-630. Take Exit 3B toward Cedar/Pine Street. Turn left onto South Pine Street and cross the bridge. Turn left onto 7th Street. The Veterans/visitor parking entrance is on the west side of the hospital.

Please Remember...

- Arrive early for your appointment (15-30 minutes).
- Call your clinic if you cannot make your appointment.
- Don’t be a “No-Show” – another Veteran can use your time slot.
- Please bring a list of medications you are taking.
- Don’t wait until you run out of medication to order a refill. You can always plan ahead and order refills through 1-800-209-7377 or www.myhealth.va.gov. Contact your primary care team when you receive the last refill on your prescription.
- Always ask your providers questions about your care.