Veteran Point of Service kiosks are conveniently located in all CAVHS clinics for quick Veteran check-in and information updates.

Veterans Crisis Line 1-800-273-8255
Women Veterans Hotline 1-855-829-6636

The prosthetics care provided at our facilities enables Veterans to lead fuller lives and improved overall well-being.
Telehealth offers expanded health care capabilities to Veterans without the need to travel to a VA facility for routine monitoring.
CAVHS nurses build individual relationships with Veterans to improve the overall health care experience and create a personalized, proactive strategy to optimize health outcomes.
Parking for Building 170 is located on the North side of the GH-103, Building 170. There are reference books, videos, and charts to answer common patient and consumer questions. Internet-access computers are also available. For more information about patient education, please call the Patient Education Resource Center (PERC) at 501-257-4504.

Emergency & Disaster Response

During natural disasters and other emergencies, Veterans and their families may call 1-800-304-5268 (toll-free) for information and assistance about VA facilities. For local information, please visit our website www.littlerock.va.gov or dial 501-257-1500 for additional information.

Eligibility & Enrollment

All Veterans honorably discharged from military service are eligible to apply for VA health care. To enroll and find out more information, please visit Eligibility & Enrollment located near the North Entrance of Building 170, on the First Floor in room IC-126. Eligible Veterans should present a Veteran Identification Card to receive benefits. Sign-up for Electronic Funds Transfers/Direct Deposits (EFT) at the VA Agent Cashier window for reimbursement of beneficiary travel expenses.

Smoking Areas

Smoking is only permitted in designated smoking areas. The designated smoking areas around Building 170 are found near the North Entrance; under the East Overhang adjacent to Voluntary Services (as posted); in courtyards except as posted; near the Southwest Entrance; and near the Ground Floor dock.

Shuttle Information

Take advantage of the free transportation to and from local CAVHS facilities for your appointments. Shuttle rides are available Monday-Friday. For more information on shuttle schedule, visit our helpful information desks near the North and East Entrances of Building 170.

Veterans Canteen Service Operating Hours

Dining, snacks and retail store are located near the East Entrance on the Ground Floor. Vending areas are available throughout Building 170.

PATRIOT'S CAFÉ: Monday–Friday 6:30 a.m.–3:00 p.m. Saturday/Sunday 8:30 a.m.–2:00 p.m.

COFFEE SHOP: Monday–Friday 6:30 a.m.–3:00 p.m. Saturday/Sunday Closed

BARBER SHOP: Monday–Friday 9:00 a.m.–3:00 p.m. Saturday/Sunday Closed

Veterans Program

Our Staff is committed to meeting the unique needs of women Veterans by delivering the highest quality health care to each woman, while supporting her privacy, dignity, and sensitivity to gender-specific needs that she deserves. For more information, please contact our Women Veterans Program Manager at 501-257-5662.

Veterans Affairs (VA) Healthcare Provider. CAVHS is one of the largest and busiest VA medical centers in the country and was recognized nationally in 2010 with the Robert W. Carey Trophy Award – the highest honor a VA facility can receive for quality achievement and service excellence. Its two hospitals, John L. McClellan Memorial Veterans Hospital in Little Rock and Eugene J. Towbin Healthcare Center in North Little Rock, use advanced technology to provide a broad spectrum of inpatient and outpatient healthcare services, ranging from disease prevention and primary care to complex surgical procedures and extended rehabilitative care. Comprehensive healthcare is provided through primary, tertiary, and long-term care in areas of medicine, surgery, mental health, physical medicine and rehabilitation, dentistry, ophthalmology, geriatrics and extended care, and women’s health. CAVHS has 280 operating hospital beds on both campuses as well as a 119-bed Domiciliary Residential Rehabilitation Treatment Unit that provides long-term rehabilitative care and a 152-bed Community Living Center (formerly Nursing Home Care Unit) on its North Little Rock campus. CAVHS reaches out to Veterans across central Arkansas through its eight Community-Based Outpatient Clinics (CBOCs) in Conway, Hot Springs, El Dorado, Mountain Home, Mena, Pine Bluff, Russellville and Searcy, Arkansas. A Veterans Day Treatment Center is operated in downtown Little Rock, a Home Health Care Service Center is based in Hot Springs and a Vet Center is located in North Little Rock. CAVHS serves as a teaching facility for more than 1,500 students and residents enrolled in more than 65 educational programs; its principal affiliate is the University of Arkansas for Medical Sciences. CAVHS is accredited by many independent organizations to include: the Joint Commission for Accreditation of Healthcare Organizations, the American Heart Association, the Commission on Cancer, and the American College of Radiology Committee on Mammmography.

About Central Arkansas Veterans Healthcare System (CAVHS)

CAVHS is a Department of Veterans Affairs (VA) healthcare provider. CAVHS is one of the largest and busiest VA medical centers in the country and was recognized nationally in 2010 with the Robert W. Carey Trophy Award – the highest honor a VA facility can receive for quality achievement and service excellence. Its two hospitals, John L. McClellan Memorial Veterans Hospital in Little Rock and Eugene J. Towbin Healthcare Center in North Little Rock, use advanced technology to provide a broad spectrum of inpatient and outpatient healthcare services, ranging from disease prevention and primary care to complex surgical procedures and extended rehabilitative care. Comprehensive healthcare is provided through primary, tertiary, and long-term care in areas of medicine, surgery, mental health, physical medicine and rehabilitation, dentistry, ophthalmology, geriatrics and extended care, and women’s health. CAVHS has 280 operating hospital beds on both campuses as well as a 119-bed Domiciliary Residential Rehabilitation Treatment Unit that provides long-term rehabilitative care and a 152-bed Community Living Center (formerly Nursing Home Care Unit) on its North Little Rock campus. CAVHS reaches out to Veterans across central Arkansas through its eight Community-Based Outpatient Clinics (CBOCs) in Conway, Hot Springs, El Dorado, Mountain Home, Mena, Pine Bluff, Russellville and Searcy, Arkansas. A Veterans Day Treatment Center is operated in downtown Little Rock, a Home Health Care Service Center is based in Hot Springs and a Vet Center is located in North Little Rock. CAVHS serves as a teaching facility for more than 1,500 students and residents enrolled in more than 65 educational programs; its principal affiliate is the University of Arkansas for Medical Sciences. CAVHS is accredited by many independent organizations to include: the Joint Commission for Accreditation of Healthcare Organizations, the American Heart Association, the Commission on Cancer, and the American College of Radiology Committee on Mammmography.

History

In 1899, the U.S. Army chose Big Rock Mountain in North Little Rock, Arkansas, as the location for one of its new military posts. Fort Logan H. Roots, as it was later named, served as an important military training facility in the late nineteenth and early twentieth centuries. In 1921, Fort Roots was transferred to the Public Health Service and became a Veterans’ hospital.

On April 29, 1922, Executive Order No. 3669 placed Fort Roots under the control of the newly established Veterans Bureau. Today, Fort Roots remains an important part of the U.S. Department of Veteran Affairs, serving Veterans in Arkansas and surrounding states. The Fort Logan H. Roots Military Post Historic District was listed on the National Register of Historic Places on Sept. 4, 1974.

Eugene Jonas Towbin, M.D., Ph.D. was a Veteran who served in the U.S. Army from November 1952 through November 1954. Following completion of his internal medicine residency, he was commissioned into the U.S. Army as a first lieutenant and was stationed at Walter Reed Hospital. After Dr. Towbin was discharged from the army, he accepted a position with the Little Rock Veterans Administration (VA) Hospital. He was appointed chief of staff for research and education beginning in 1960. He was promoted to chief of staff of the Little Rock VA Hospital in 1968, as well as associate dean of the University of Arkansas, College of Medicine. Dr. Towbin was a pioneer in the field of geriatric medicine, and his influence brought the first Geriatric Research Education and Clinical Center (GRECC) in the country to Arkansas. The Central Arkansas Veterans Healthcare System (CAVHS) main hospital building on the North Little Rock campus was formally named the Eugene J. Towbin Healthcare Center in May 1996 in honor of Eugene J. Towbin, M.D., Ph.D., in recognition of his 40-year career at Central Arkansas Veterans Healthcare System.
Driving Directions to Eugene J. Towbin Healthcare Center

From I-40: Take I-40 toward Little Rock. Take Exit 152 for AR-365 South/MacArthur Dr. toward Pike Ave. Turn right onto MacArthur Dr. and continue for .6 miles. Turn right onto W. Pershing Blvd. and continue for 1.2 miles. Continue straight onto 1st St. The Veteran/visitor parking is on the north side of the Healthcare Center, Building 170 or the west side of the campus off of 4th Street.

Please Remember...
- Arrive early for your appointment (15-30 minutes).
- Call your clinic if you cannot make your appointment.
- Don’t be a “No-Show” – another Veteran can use your time slot.
- Please bring a list of medications you are taking.
- Don’t wait until you run out of medication to order a refill. You can always plan ahead and order refills through 1-800-209-7377 or www.myhealth.va.gov.
- Contact your primary care team when you receive the last refill on your prescription.
- Always ask your providers questions about your care.